

2009/10 National Indicator Set (District Council Spatial Level)

Ref:	Summary Definition and Direction of Improving Performance (HIGH/LOW)	Responsibility	2008/09 Target	2008/09 Quarter 3 Performance	Proposed 2009/10 Target	Supporting Comments	Note
NI 001	<i>Percentage of people who believe people from different backgrounds get on well together in their local area.</i> This indicator supports Government aims to creating strong and cohesive communities and thriving places, in which a fear of difference is replaced by shared values and a sense of purpose and belonging (HIGH).	Local Strategic Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP.	Place Survey
NI 002	<i>Percentage of people who feel that they belong to their neighbourhood.</i> This indicator supports Government aims to create strong and cohesive communities and thriving places, in which a fear of difference is replaced by shared values and a sense of purpose and belonging (HIGH).	Local Strategic Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP.	Place Survey
NI 003	<i>Civic participation in the local area.</i> This indicator promotes greater local participation in a range of civic activities, one of the principal means by which individuals exercise their empowerment for the benefit of the locality. (HIGH).	Local Strategic Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP.	Place Survey
NI 004	<i>Percentage of people who feel they can influence decisions in their locality.</i> This indicator supports Government aims to build communities where individuals are empowered to make a difference to their lives and their area, and measures the extent to which people feel able to influence decisions affecting the local area (HIGH).	Local Strategic Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP.	Place Survey
NI 005	<i>Overall/general satisfaction with local area.</i> This indicator provides authorities and service deliverers with a baseline of local satisfaction which will help them identify and address issues affecting how residents feel about their area (HIGH).	Local Strategic Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP.	Place Survey
NI 006	<i>Participation in regular volunteering.</i> This indicator supports the creation of a culture in which individuals are able to contribute to their communities by volunteering. (HIGH).	Local Strategic Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP.	Place Survey
NI 008	<i>Adult participation in sport (LAA Indicator).</i> This indicator measures participation in sport and active recreation at the local level (HIGH).	Derek Macnab	N/A	N/A	N/A	The annual Active People Survey is undertaken by Sport England. NI 8 is included in the Essex Local Area Agreement 2008-11, but the Council does not have a collection or reporting responsibility in respect of the indicator.	Active People Survey
NI 011	<i>Engagement in the arts (LAA Indicator).</i> This indicator measures attendance at and/or participation in, the arts at the local level. (HIGH).	Derek Macnab	N/A	N/A	N/A	The annual Active People Survey is undertaken by Sport England. NI 11 is included in the Essex Local Area Agreement 2008-11, but the Council does not have a collection or reporting responsibility in respect of the indicator.	Active People Survey
NI 014	<i>Reducing avoidable contact: Minimising the proportion of customer contact that is of low or no value to the customer.</i> This indicator measures the proportion of customer contact that is of low or no value to the customer (LOW).	Derek Macnab	N/A	N/A	To be determined	Outturn performance for this indicator (survey measure across all relevant service areas) will be considered by Management Board in April 2009. The target for 2009/10 will be determined on the basis of this outturn figure, and will be reported in the new financial year.	Year-end

Ref:	Summary Definition and Direction of Improving Performance (HIGH/LOW)	Responsibility	2008/09 Target	2008/09 Quarter 3 Performance	Proposed 2009/10 Target	Supporting Comments	Note
NI 017	<i>Perceptions of anti-social behaviour (LAA Indicator).</i> Local authorities are the key partner in tackling anti-social behaviour, and have statutory duties to enforce anti-social behaviour legislation (LOW).	Local Strategic Partnership/Crime and Disorder Reduction Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP and, in respect of this indicator, by the Epping Forest Crime and Disorder Reduction Partnership.	Place Survey
NI 020	<i>Assault with injury crime rate (LAA Indicator).</i> This indicator measures assaults with less serious injury per 1,000 population, as a proxy for alcohol related violent offences (LOW).	Local Strategic Partnership/Crime and Disorder Reduction Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP and, in respect of this indicator, by the Epping Forest Crime and Disorder Reduction Partnership.	Place Survey
NI 021	<i>Dealing with local concerns about anti-social behaviour and crime issues by the local council and police.</i> This indicator supports partnership working with local agencies, and also measures confidence in local agencies to tackle community safety issues (HIGH).	Local Strategic Partnership/Crime and Disorder Reduction Partnership	N/A	N/A	N/A	The bi-annual Place Survey is lead by the Epping Forest Local Strategic Partnership (LSP). Improvement against the results of the first survey (2008/09) will be coordinated by the LSP and, in respect of this indicator, by the Epping Forest Crime and Disorder Reduction Partnership.	Place Survey
NI 035	<i>Building resilience to violent extremism.</i> This indicator assess local arrangements to stop people becoming or supporting violent extremists (HIGH).	Local Strategic Partnership/Crime and Disorder Reduction Partnership	N/A	N/A	N/A	The annual assessment of the arrangements for building resilience to violent extremism is required to be undertaken by the Epping Forest Local Strategic Partnership (LSP). This indicator will therefore be coordinated by the LSP.	Year-end
NI 154	<i>Net additional homes provided.</i> This indicator encourages a greater supply of new homes to address long-term housing affordability issues, and measures the net increase in dwelling stock over one year (HIGH).	John Preston	144.08	N/A	144.08	The target for this indicator for 2008/09 and 2009/10 is based on the Council's total East of England Plan (2001-2021) housing allocation, annualised between 2008/09 and 2020/21.	Year-end
NI 155	<i>Number of affordable homes delivered (Gross).</i> This indicator promotes an increase in the supply of affordable housing through new-build completions, changes of use and conversions (HIGH).	Alan Hall	66.00	14.00	57.00	The proposed target for this indicator for 2009/10 is based on developments currently on site and due to start.	Quarterly
NI 156	<i>Number of households living in temporary accommodation.</i> This indicator monitors progress towards reducing the number of households in temporary accommodation provided under homelessness legislation (LOW).	Alan Hall	104.00	73.00	100.00	The proposed target for this indicator for 2009/10 is based on a realistic level, taking account of expected increased homelessness due to the current economic situation. The proposed target is lower than the Government's target for the Council.	Quarterly
NI 157 (a)	<i>Processing of planning applications as measured against targets.</i> This indicator ensures that local planning authorities determine major planning applications in a timely manner (within 13 weeks) (HIGH).	John Preston	80.71%	57.69%	81.00%	The proposed target for this indicator for 2009/10 assumes the top quartile figures to be similar to those used as targets for 2008/09.	Quarterly
NI 157 (b)	<i>Processing of planning applications as measured against targets.</i> This indicator ensures that local planning authorities determine 'minor' planning applications in a timely manner (within 8 weeks) (HIGH).	John Preston	83.66%	78.49%	84.00%	The proposed target for this indicator for 2009/10 assumes the top quartile figures to be similar to those used as targets for 2008/09.	Quarterly
NI 157 (c)	<i>Processing of planning applications as measured against targets.</i> This indicator ensures that local planning authorities determine 'other' planning applications in a timely manner (within 8 weeks) (HIGH).	John Preston	92.57%	89.54%	93.00%	The proposed target for this indicator for 2009/10 assumes the top quartile figures to be similar to those used as targets for 2008/09.	Quarterly

Ref:	Summary Definition and Direction of Improving Performance (HIGH/LOW)	Responsibility	2008/09 Target	2008/09 Quarter 3 Performance	Proposed 2009/10 Target	Supporting Comments	Note
NI 158	<i>Percentage of non-decent council homes.</i> This indicator measures the number of non-decent council homes and the proportion this represents of the total council housing stock, in order to demonstrate progress towards making all council housing decent (LOW).	Alan Hall	1.50%	N/A	0.00%	The Government's expectation, and that of the Council, is that the authority should have no non-decent homes by April 2010.	Year-end
NI 159	<i>Supply of ready to develop housing sites.</i> This indicator measures the ability of local planning authorities to maintain a five-year supply of deliverable sites for housing through the Local Development Framework, and is the total number of net additional dwellings that are deliverable as a percentage of the planned housing provision (in net additional dwellings) for the five year period. (HIGH).	John Preston	100.00%	N/A	100.00%	As in 2008/09, the proposed target of 100.00% is considered appropriate for this indicator for 2009/10. Good performance against the indicator equates to a percentage of 100.00% or greater.	Quarterly
NI 160	<i>Local authority tenant satisfaction with landlord services.</i> This indicator encourages the delivery of good housing management services by local authorities where they retain ownership of council housing (HIGH).	Alan Hall	85.00%	N/A	83.00%	The tenant satisfaction survey is required to be undertaken every two years. There is no survey in 2009/10, so the 2008/9 figure will be returned, which is 83% (weighted).	Year-end
NI 170	<i>Previously developed land that has been vacant or derelict for more than 5 years.</i> This indicator measures the success of local authorities in facilitating the re-use of brown field land as a contribution to regeneration and economic growth, and is expressed (in percentage terms) as the area of developed land that is vacant or derelict for more than five years (LOW).	John Preston	10.00%	N/A	10.00%	As in 2008/09, the proposed target of 10.00% is considered appropriate for this indicator for 2009/10. The indicator is calculated from the result of the National Land Use Database return.	Year-end
NI 179	<i>Value for Money: Total net value of on-going cash-releasing value for money gains that have impacted since the start of the 2008/09 financial year.</i> This indicator measures the total net value of on-going cash-releasing value for money gains that have impacted since the start of the financial year (HIGH).	Bob Palmer	£635,000	N/A	£300,000.00	The proposed target for 2009/10 is in line with the Council's Medium-Term Financial Strategy.	Year-end
NI 180	<i>The number of changes of circumstances which affect customers' Housing Benefit/Council Tax Benefit entitlement within the year (per 1000 caseload).</i> This indicator ensures that customers receive the correct amount of HB/CTB and contributes to reducing poverty and fraud and error (N/A).	Bob Palmer	975.00	Unable to report at present	1000.00	This is not an indicator that the Council is in control of, as it cannot limit changes in people's circumstances. In view of the increased number of claims, it is felt appropriate to increase the target for the indicator for 2009/10.	Quarterly
NI 181	<i>Time taken (days) to process Housing Benefit/Council Tax Benefit new claims and change events.</i> This indicator measures benefit performance, as delays in the administration of benefits can impact on some of the most vulnerable people (LOW).	Bob Palmer	15.00	19.44	15.00	Although the same target is proposed for 2009/10 as for 2008/09, this represents a challenge as performance has fallen short of this target and the number of claims has increased.	Quarterly
NI 182	<i>Satisfaction of businesses with local authority regulation services (environmental, health, licensing, public sector landlords).</i> This indicator supports the success of the economy through a business friendly environment (HIGH).	John Gilbert, Colleen O'Boyle, Alan Hall	N/A	N/A	75.00%	This indicator is cross-directorate in its measurement. It is measured at year-end and questionnaires relating to 2008/09 will be issued shortly, the results of which will provide a baseline for the future. However, based on the limited satisfaction survey data available from a more limited survey, a preliminary target of 75% is	Year-end
NI 184	<i>Food establishments in the area which are broadly compliant with food hygiene law.</i> This indicator protects public health by ensuring food is safe and fit to eat by monitoring local authority performance in increasing compliance with food law (HIGH).	John Gilbert	80.00%	N/A	75.00%	This is a new indicator, although it is predicated on existing datasets. Whilst it could be argued that, given the nature of the issue being measured, a target of 100% should be applied, in reality this is not realistic since there are a wide range of factors, some critical and some not, which could render a premises not 'broadly compliant'. Furthermore, premises could remain not 'broadly compliant' even following intervention. Therefore, based on known data and inspection outcomes, a target of 75% is suggested for 2009/10 which can be reviewed following the first	Year-end

Ref:	Summary Definition and Direction of Improving Performance (HIGH/LOW)	Responsibility	2008/09 Target	2008/09 Quarter 3 Performance	Proposed 2009/10 Target	Supporting Comments	Note
NI 185	<i>CO2 reduction from local authority operations.</i> This indicator supports the achievement of the Government's climate change objectives, as the public sector is in a key position to lead on carbon emissions by setting a behavioural and strategic example (HIGH).	John Preston	N/A	N/A	To be determined	Performance against this indicator is calculated at year-end and, without baseline levels of performance, it is not yet possible to establish a target for 2009/10. Based on outturn performance for 2008/09, the proposed target for the indicator for 2009/10 will be reported in the new financial	Year-end
NI 186	<i>Per capita CO2 emissions in the local authority area (LAA Indicator).</i> This indicator supports the achievement of the Government's climate change objectives, as the public sector is in a key position to lead on carbon emissions by setting a behavioural and strategic example (HIGH).	John Preston	N/A	N/A	5.90%	This indicator is included in the Essex Local Area Agreement (LAA) 2008-11, and the targets for 2008/09 and 2009/10 are drawn from the LAA.	Year-end
NI 187	<i>Tackling fuel poverty: People receiving income based benefits living in homes with a low energy efficiency rating.</i> This indicator assesses levels of fuel poverty through an annual survey of people receiving income based benefits living in homes with low energy efficiency ratings (LOW).	John Preston	N/A	N/A	To be determined	Performance against this indicator is calculated at year-end and, without baseline levels of performance, it is not yet possible to establish a target for 2009/10. Based on outturn performance for 2008/09, the proposed target for the indicator for 2009/10 will be reported in the new financial	Year-end
NI 188	<i>Planning to adapt to climate change (LAA Indicator).</i> This indicator ensures that local authorities are prepared to manage risks to service delivery, the public, local communities, local infrastructure, businesses and the natural environment, from a changing climate (HIGH).	John Preston	Level 3	N/A	Level 3	This indicator is included in the Essex Local Area Agreement (LAA) 2008-11, and the targets for 2008/09 and 2009/10 are drawn from the LAA.	Year-end
NI 191	<i>Residual household waste per household (cumulative Kg) (LAA Indicator).</i> This indicator supports Government wishes to achieve year on year reductions in the amount of residual waste collected, through a combination of less overall waste and more reuse, recycling and composting (LOW).	John Gilbert	554.00	401.00	548.00	The proposed target for 2009/10 aligns with the current target for the indicator as set out in the Essex Local Area Agreement 2008-2011.	Quarterly
NI 192	<i>Percentage of household waste sent for reuse, recycling and composting (LAA Indicator).</i> This indicator supports year on year reductions in the amount of residual waste collected, and measures the percentage of household waste arisings sent for reuse, recycling, composting or anaerobic digestion, which were previously measured separately by BVPI 82(a) and BVPI 82(b) (HIGH).	John Gilbert	40.00%	45.85%	42.00%	The proposed target for 2009/10 aligns with the current target for the indicator as set out in the Essex Local Area Agreement 2008-2011.	Quarterly
NI 194	<i>Air quality: % reduction in NOx and primary PM10 emissions through the local authority's estate and operations.</i> This indicator measures the percentage reduction in NOx and primary PM10 emissions through the Council's estate and operations, to identify local authorities that are proactive in minimising air pollution emissions (HIGH).	John Preston	N/A	N/A	To be determined	Performance against this indicator is calculated at year-end and, without baseline levels of performance, it is not yet possible to establish a target for 2009/10. Based on outturn performance for 2008/09, the proposed target for the indicator for 2009/10 will be reported in the new financial	Year-end
NI 195 (a)	<i>Improved street and environmental cleanliness (Litter).</i> This indicator seeks to reduce unacceptable levels of graffiti, litter, detritus and fly-posting (HIGH).	John Gilbert	10.50%	13.00%	10.00%	The proposed target for 2009/10 is a 0.5% reduction on that for 2008/09 to ensure continued improvement. This is considerably in excess of the Essex Local Area Agreement 2008-2011 target of 23% for 2009/10 and 20% for 2010/11. 'Quarter 3' performance reflects the eight-month	Four Monthly
NI 195 (b)	<i>Improved street and environmental cleanliness (Detritus).</i> This indicator seeks to reduce unacceptable levels of graffiti, litter, detritus and fly-posting (HIGH).	John Gilbert	15.00%	12.50%	13.00%	The proposed target for 2009/10 is a 0.5% reduction on that for 2008/09 to ensure continued improvement. This is considerably in excess of the Essex Local Area Agreement 2008-2011 target of 27% for 2009/10 and 24% for 2010/11. 'Quarter 3' performance reflects the eight-month	Four Monthly
NI 195 (c)	<i>Improved street and environmental cleanliness (Graffiti).</i> This indicator seeks to reduce unacceptable levels of graffiti, litter, detritus and fly-posting (HIGH).	John Gilbert	5.00%	0.50%	3.00%	The proposed target for 2009/10 is a 2% reduction on that for 2008/09, to reflect that the actual levels of graffiti found on inspection are low. 'Quarter 3' performance reflects the eight-month period to 30 November 2008,	Four Monthly

Ref:	Summary Definition and Direction of Improving Performance (HIGH/LOW)	Responsibility	2008/09 Target	2008/09 Quarter 3 Performance	Proposed 2009/10 Target	Supporting Comments	Note
NI 195 (d)	<i>Improved street and environmental cleanliness (Fly-Posting)</i> . This indicator seeks to reduce unacceptable levels of graffiti, litter, detritus and fly-posting (HIGH).	John Gilbert	5.00%	0.00%	3.00%	The proposed target for 2009/10 is a 2% reduction on that for 2008/09, to reflect that the actual levels of fly-posting found on inspection are low. 'Quarter 3' performance reflects the eight-month period to 30 November 2008,	Four Monthly
NI 196	<i>Improved street and environmental cleanliness (Fly-Tipping)</i> . This indicator seeks to achieve reductions in the total number of incidents and an increase in enforcement action taken to deal with the illegal disposal of waste (HIGH).	John Gilbert	Grade 2	Grade 2	Grade 2	The proposed target for 2009/10 remains the same as that for 2008/09. This reflects the fact that the Environment Enforcement team is not fully operational and therefore enforcement activity and prosecutions are unlikely to rise.	Quarterly
NI 197	<i>Improved Local Biodiversity: Proportion of local sites where positive conservation management has been or is being implemented (LAI indicator)</i> . This indicator measures the proportion of local sites where positive conservation management has been or is being implemented (HIGH).	John Preston	N/A	N/A	No longer applicable	Spatial Level changed to Single-Tier and County Councils only in recent Department for Communities and Local Government update of NI Definitions.	No longer applicable